

Carolina Serna

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PROFESSIONAL PROFILE

To obtain a position in healthcare I would like to help expand my goal of assisting others and contribute to a team-oriented environment to help individuals and communicate to improve their quality of life.

EDUCATION

**Bachelor of Science in Family, Youth, and Community
Specialization in Pre Health**
University of Florida, Gainesville, FL
Graduation Date: May 2025

Our Lady of Lourdes Academy
May 2020
Miami, FL

PROFESSIONAL EXPERIENCE

(PRACTICUM PLACEHOLDER TBD)

Pok Aesthetic Bar
May 2024 - Present
Content Creator/ Assistant

Miami, FL

- Established and managed a personal brand as a freelance makeup artist.
- Demonstrated strong interpersonal skills, ensuring clients' comfort and satisfaction.
- Managed administrative tasks, including scheduling, inventory, and client communication.

Orangetheory Fitness
2022 – January 2023
Sales Associate

May

Gainesville, FL

- Actively involved with potential members, performing fitness evaluations, and assisting them as they navigate the Orange Theory Fitness environment.
- Showed great customer service, responding to member questions, resolving problems, and upholding relationships to encourage member retention.
- Actively participated in ongoing training and development initiatives to stay current on fitness trends and product knowledge.

LEADERSHIP & COMMUNITY INVOLVEMENT

Children Beyond Their Borders Tutor

Gainesville Outreach

October 2022 – April 2023

- Teaching ability to various age groups and language levels
- Aiding foreign students with new ways of learning and the American curriculum

Kids Count

Gainesville Outreach

January 2024 – April 2024

- Teaching ability to various age groups of literacy and English comprehension

UF NPSA Club

Gainesville

September 2024-Present

- Learning to become a nurse and volunteering for participation points
- Attending meetings every two weeks

UF PPA Club

September 2024-Present

Gainesville

- Learning to become a nurse and volunteering for participation points
- Attending meetings every two weeks
- Learning to become a nurse and volunteering for participation points
- Attending meetings every two weeks

Alpha Omicron Pi University of Florida

Gainesville, FL

September 2022- present

- New Member Experience: create a positive experience for new members and encourage members to get involved with activities around campus

Skills

- **Strong communication**
- **Strong people skills**
- **Creative**
- **Works well under pressure**
- **Empathetic**
- **Hardworking**
- **Sales**
- **Compassion**
- **Social Media content creation**
- **Bilingual English and Spanish (Native)**
- **Organized**

REFERENCES

Annie Collins

- Orange Theory Fitness Manager
- University Orange Theory Fitness
- (352-286-3535)
- Annie was my boss as I was a Sales Associate at Orange Theory Fitness.

Jenna McNeill

- Rowdy Reptile Manager
- Lil Rudy's Midtown
- (352-426-4830)
- Jenna worked closely beside me in making sure I did my job efficiently.

Patricia Ghassemi

- Nurse Practitioner
- Pok Aesthetic Bar
- (818-300-9969)
- Fmminc19@gmail.com
- Patricia is the co-founder of her private practice and assisted me in learning and understanding the medical field.